**Department of Hospitality & Tourism**

**Program specific Outcomes (Advanced Diploma in Hospitality & Tourism)**

1. The community College in Govt. College Nalagarh has been started in 2015 to benefit the students especially the dropouts from schools and colleges to gain necessary skill for livelihood leading to employment in local industries. It is MHRD Scheme which is UGC sponsored.
2. The students will be placed in concerned industries according to their potential, performance and competency.
3. Students will get the jobs in various Hotels, Flight Catering Services, Railway catering services Cruise, Foreign Abroad, Tourism Department and so on.

**COURSE OUTCOMES (ADHT- 1ST SEMESTER)**

**BASICS OF TOURISM (ADHT-101)**

The main objective of this course is to understand what tourism is and its many definition.

Learn the components of tourism and Tourism Management.

Examine the various approaches to studying Tourism.

Know the benefits and cost of Toursim.

**COMMUNICATION SKILLS (ADHT-102)**

The objective of the course is to improve the speaking and communicative skills of the students. The course emphasises upon various salient features required for good communication , the barriers in way of communication process, the way to deal with challenging situations during interviews and group discussions. Overall the course provides the students an opportunity to build up their skill in the course of day – to day communication.

**FRONT OFFICE OPERATION (ADHT-103)**

The main objective of this course is to develop interest and attitudes in Hospitality Industry. To assist in the Tourism development programmes.

To develop sufficient trained manpower for Hotels, Motels, Restaurant, Railway Catering services etc.

**HOTEL-HOUSEKEEPING-1 (ADHT-104)**

The objective of this course is to be trained students in equipment like Dry mop, wet mop, Vaccum Cleaner, Room cleaning, Bed making and so on.

It helps to prepare students to meet the challenges associated with the housekeeping department.

It provides an overview of the key issue of Housekeeping and maintenance management.

**COURSE OUTCOMES (ADHT- 2ND SEMESTER)**

**BASICS OF TOURISM MANAGEMENT (ADHT-205)**

The Tourism Management system is a web application and maintain a centralized respository of all related information. The objective of this project is to develop a system that automates the process and activities a travel agency and customer details. The purpose is to design a system using which one can perform all operation related travelling and sight seeing

 BASIC **FOOD & BEVERAGE SERVICES (ADHT-206)**

 The objective of this course is to be trained students in equipment like Crockery, Cutlery, Glassware, table set up and so on.

It helps to prepare students to meet the challenges associated with the Food & Beverage Industry.

Students will gain a basic understanding of the Food & Beverage Industry by analyzing the industry’s:

Growth and Development.

Reviewing its organisational structure.

Investigating its relationship with the hotel’s other department.

 **BASIC FOOD & BEVERAGE PRODUCTION (ADHT-207)**

The objective of this course is to be trained students in kitchen like chopping of vegetables, Preparation of food, personal hygiene and so on.

It helps to prepare students to meet the challenges associated with the Food & Beverage Production department.

**TRAVEL AGENCY AND TOUR OPERATION (ADHT-208)**

The objective of this course is to be trained students that arrangement of booking, issuing of tickets, handling booking.

It helps to prepare students to meet the challenges associated with the Travel Agency and Tour Operation

**COURSE OUTCOMES (ADHT- 3rd SEMESTER)**

**BASICS OF COMPUTER APPICATIONS IN HOSPITALITY (ADHT-309)**

To provide an in-depth training in use of office automation and internet tools. The course also helps the candidates to get acquainted with IT. After completion of the course, students would be able to documents, spreadsheets, make small presentations and would be acquainted with internet.

 **MARKETING OF TOUR PACKAGES (ADHT-310)**

 The objective of this course is to discuss the concept and function of marketing for Tourism.

Discuss price strategics.

Identify Distribution Channels for Marketing.

Describe the role of customer relationship Management.

 **HOTEL-HOUSEKEEPING -2 (ADHT-311)**

The objective of this course is to be trained students in Housekeeping control desk, cleaning guestroom, daily routine system, key and their control and so on.

 It helps to prepare students to meet the challenges associated with the housekeeping department.

 **FOOD & BEVERAGE OPERATION-1 (ADHT-312)**

The objective of this course is to be trained students that understand concept of Beer, introduction of Cider and sake , Type of Sake and introduction of Cheese and so on.

It helps to prepare students to meet the challenges associated with the Food & Beverage Operation.

**COURSE OUTCOMES (ADHT- 4th SEMESTER)**

**FOOD & BEVERAGE PRODUCTION-1 (ADHT-413)**

The objective of this course is to be trained students and understand the concept of menu planning, Banquet , principle of menu planning, basic culinary terms, different types of cutting and so on.

It helps to prepare students to meet the challenges associated with the Food & Beverage Production department.

 **ADVANCED FRONT OFFICE OPERATIONS-1 (ADHT-414)**

 The objective of this course is to be trained students in concept of guest registration cycle, front office cash/ checkout and settlement,importance of night audit and so on.

It helps to prepare students to meet the challenges associated with the Front office operation.

 **HOTEL HOUSEKEEPING-3 (ADHT-415)**

The objective of this course is to be trained students of Vaccum Cleaner, Room cleaning, Bed making, and understand the concept and importance of flower arrangement, pest control fire classification, lost and found procedure.

It helps to prepare students to meet the challenges associated with the housekeeping department.